# MinervaDB

# MinervaDB Pricing for consulting, support and remote DBA services

You can engage us for Consulting / Professional Services, 24*7 Enterprise-Class Support and Managed Remote DBA Services of MySQL and MariaDB, Our consultants are vendor neutral and independent, So our solution recommendations and deliveries are always unbiased. We have worked for more than hundred internet companies worldwide addressing performance, scalability, high availability and database reliability engineering. Our billing rates are transparent and this benefit our customers to plan their budget and investments for database infrastructure operations management. We are usually available on a short notice and our consultants operates from multiple locations worldwide to deliver 24*7*365  consulting, support and remote DBA services.

☛ **A low cost and instant gratification health check-up for your MySQL infrastructure operations**

- Highly responsive and proactive MySQL performance health check-up, diagnostics and forensics.
- Detailed report on your MySQL configuration, expensive SQL, index operations, performance, scalability and reliability.
- Recommendations for building an optimal, scalable, highly available and reliable MySQL infrastructure operations.
- Per MySQL instance performance audit, detailed report and recommendations.
- **Security Audit – Detailed Database Security Audit Report  which includes the results of the audit and an actionable Compliance and Security Plan for fixing vulnerabilities and ensuring the ongoing security of your data.**

** *You are paying us only for the MySQL instance we have worked for :*

| MySQL Health Check-up | Rate ( plus GST / Goods and Services Tax where relevant ) |
|---|---|
| MySQL infrastructure operations detailed health check-up, diagnostics report and recommendations | US $7,500 / MySQL instance |

☛ **How business gets benefited from our MySQL health check-up, diagnostics reports and recommendations ?**

- You can hire us only for auditing the selected MySQL instances.
- Proactive and result oriented approach for MySQL maximum availability and reliability.
- Detailed MySQL infrastructure operations audit report, interpretation and recommendation for performance, scalability, availability and database infrastructure operations reliability.
- On-demand – You can schedule for an on-demand MySQL infrastructure operations health check-up once registered as our customer (customer registration will be free forever).
- **Security Audit and Recommendations for your Database Infrastructure Operations.**
- Flexible payment options – PayPal, Wire, Cheque and Cash.
- Vendor neutral and independent – MySQL, MariaDB, Percona Server, MyRocks, InnoDB / XtraDB, TokuDB and RocksDB.

# MinervaDB

☛ **MySQL Data Privacy and Security Consulting Services**

We are experts in implementing regulations which require data masking of PII (personally identifiable information), PANs (Primary Account Number) and other confidential data so that only authorised personnel can access the data. We deliver data Masking and De-identification solutions which provides specific functions to mask and de-identify confidential data so your IT organization can comply with the privacy regulations, including:

- **GDPR:** General Data Protection Directive
- **PCI DSS:** Payment Card Industry Data Security Standard
- **HIPAA:** Health Insurance Portability and Accountability Act
- **HITECH:** Health Information Technology for Economic and Clinical Health Act
- **Data Protection Act:** United Kingdom
- **SOX:** Sarbanes Oxley
- **FERPA:** Family Educational Rights and Privacy Act
- And many more

| MinervaDB Database Infrastructure Operations Security Audit | Rate ( plus GST / Goods and Services Tax where relevant ) |
|---|---|
| Detailed Database Infrastructure Operations Security Audit and Recommendations for MySQL and MariaDB | US $5,000 / DB Instance |

☛ **Consulting Rates (We do both on-site and remote MySQL consulting)**

Sometimes you need Sr. level MySQL consultants on-site for both strategic and technical consulting, Our consultants have several years of experience in architecting and building web-scale database infrastructure operations addressing performance, scalability and high availability . We have travelled to 46 cities in the world for Database Architect and DBA consulting.

| On-Site MySQL Consulting | Rate ( plus GST / Goods and Services Tax where relevant ) |
|---|---|
| Per Diem | US $250 / hour |

We can do everything remote (except few strategic database infrastructure operations discussions which demand on-site presence ) when it comes to MySQL technical consulting, This include performance optimization , scaling database infrastructure operations (both vertically and horizontally ) , high availability, disaster recovery and data recovery services. We are usually available on a short notice.

| Remote MySQL Consulting | Rate ( plus GST / Goods and Services Tax where relevant ) |
|---|---|
| Per Diem | US $150 / hour |

★ **We deliver Consulting and Professional Services for MySQL, MariaDB, Percona Server and MyRocks.**

# MinervaDB

☞ **Data Recovery Services**

We can provide Data Recovery Services for MySQL, MariaDB and Percona Server in the case following scenarios :

- Accidently dropped databases or tables
- Corrupted data files
- Corrupted XtraBackup
- Corrupted replication
- Corrupted file system
- ** If you have data in media, We can recover it for you !

| Data Recovery Services | Rate ( plus GST / Goods and Services Tax where relevant ) |
|---|---|
| Per Diem | US $200/hour |

***\*\* We always try our best to recover data for you (our recovery rate is high) but sometimes we may not be able to recover 100% of your data.***

☞ **Flexible consulting and Remote DBA services plans**

If you are a startup or need only few hours of consulting every month then our flexible consulting plan will be the most optimal solution for you, You will have access to our seasoned team of consultants on-demand without signing-up for any long-term consulting contracts:

| Average Hours Per Month | Quarterly ( plus GST / Goods and Services Tax where relevant ) | Six-Monthly ( plus GST / Goods and Services Tax where relevant ) | Annually ( plus GST / Goods and Services Tax where relevant ) |
|---|---|---|---|
| 4 | US $2,100.00 | US $4,200.00 | US $8,400.00 |
| 8 | US $3,360.00 | US $6,720.00 | US $13,440.00 |
| 12 | US $3,780.00 | US $7,560.00 | US $15,120.00 |
| 16 | US $4,200.00 | US $8,400.00 | US $16,800.00 |
| 20 | US $4,900.00 | US $9,800.00 | US $19,600.00 |
| 24 | US $7,000.00 | US $14,000.00 | US $24,500.00 |
| 28 | US $9,100.00 | US $18,200.00 | US $28,000.00 |
| 32 | US $10,500.00 | US $21,000.00 | US $31,500.00 |
| 36 | US $14,000.00 | US $28,000.00 | US $42,000.00 |
| 40 | US $17,500.00 | US $34,500.00 | US $49,000.00 |

# MinervaDB

☞ **MinervaDB Enterprise-Class Consultative Support Plan**

Our Principal-Level MySQL DBAs deliver enterprise-class MySQL support 24*7 for a fraction of cost to hiring a Sr. MySQL DBA in-house . Our transparent billing model guarantee you the complete control on budget you have for database infrastructure operations management , There are no hidden charges and you only pay what is mentioned below :

| Enterprise-class MySQL Consultative Support (24*7) | Rate<br>( plus GST / Goods and Services Tax where relevant ) |
|---|---|
| **Unlimited MySQL Instances** | **US $25,000 / Year** |

★ We deliver Enterprise-Class Consultative Support for MySQL, MariaDB, Percona Server and MyRocks.
★ We don't bill you per instance – Unlimited instances of MySQL, MariaDB, Percona Server and MyRocks supported for Just US $25,000 / year !

☞ **Remote DBA Plans**

We are transparent in sharing how we bill our customers for remote DBA services .  There are absolutely no hidden costs attached, You will pay only what we have mentioned below . Our remote DBA plans are independent of how many database servers we are managing for you, The fixed priced billing model gives you a strong control on the budget you have for database infrastructure operations management.

| Remote DBA Plan | Rate<br>( plus GST / Goods and Services Tax where relevant ) |
|---|---|
| On-Demand Remote DBA (8 hours Remote DBA per month) | US $1,600 / month |
| Quarter DBA (40 hours of remote DBA services per month) | US $6,000 / month |
| Half DBA (80 hours of remote DBA services per month) | US $10,000 / month |
| Full DBA (160 hours of remote DBA services per month) | US $16,000 / month |
| The Ultimate DBA (Remote DBA services for 24*7*365) | US $54,000 / month |

★ *We deliver Remote DBA Services for MySQL, MariaDB, Percona Server and MyRocks.*
★ *We monitor 24*7*365 your database infrastructure operations performance and reliability.*
★ ***We don't bill you per instance, Our remote DBA plans are not dependent on number of Database Instances we manage for you !***

# ClickHouse Consulting and Support from MinervaDB

If you are building an web-scale columnar database systems analytics and your business demands on-site ClickHouse consultants, We are available on short notice. We work very closely with your team on-site guiding them both strategically and technically on building optimal, scalable and highly available ClickHouse database infrastructure operations.

| On-Site ClickHouse Consulting | Rate<br>( plus GST / Goods and Services Tax where relevant ) |
|---|---|
| Per-Diem | US $350 / hour |

We can do almost everything remote on ClickHouse, This include performance, scalability and high availability . Our technical account manager will be working very closely with your team to understand the goals and build short / long-term deliverables managing MinervaDB ClickHouse Consultants.

| Remote ClickHouse Consulting | Rate<br>( plus GST / Goods and Services Tax where relevant ) |
|---|---|
| Per-Diem | US $250 / hour |

☛ **ClickHouse Enterprise Support (24*7)**

You get access to our seasoned ClickHouse support team 24*7 for a fraction of cost to hiring a full-time Sr. level ClickHouse consultant . We will help you in building an planet-scale data analytics platform using ClickHouse which is optimal, scalable and highly available.

| Enterprise-class ClickHouse Consultative Support (24*7) | Rate<br>( plus GST / Goods and Services Tax where relevant ) |
|---|---|
| Unlimited ClickHouse  Instances | US $25,000 / Year |

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☛ **ClickHouse Enterprise Support (24*7)**

You get access to our seasoned ClickHouse support team 24*7 for a fraction of cost to hiring a full-time Sr. level ClickHouse consultant . We will help you in building an planet-scale data analytics platform using ClickHouse which is optimal, scalable and highly available.

- **Enterprise-Class ClickHouse Support**
  - Technical Account Manager to clearly understand your business goals and orchestrate our support operations.
  - 30 Minute Response Time on Severity 1 (Urgent) Issues.
  - 10 Named Customer Contacts.
  - Support channels – Email, Slack, Skype, Google Hangouts and Phone.
  - Support -levels – We have very well defined support infrastructure operations function:
    - **Severity 1**– Immediate attention needed, The customer's business is severely impacted and database infrastructure is unavailable.
    - **Severity 2**– Customer database infrastructure is available (up and running) but performance / scalability issues are directly impacting business.
    - **Severity 3**– Low impact situation, Customer business and production infrastructure is functioning normally, but the problem is impacting the development ecosystems, also causing delay in production deployment.
    - **Severity 4**– Low to no impact situation, It is more about knowing the features and capability of components before considering the adoption.
  - **MinervaDB Support Email (Only for MinervaDB Support Customers) – support@minervadb.zohodesk.com**
  - **Submit your tickets online here**
- **DBA Support**
  - Recommendations for database architecture and design.
  - Recommendations for optimal SQL engineering.
  - Recommendations for ClickHouse Performance optimization and tuning.
  - Recommendation for index design, optimization and usage.
  - Recommendations for ClickHouse backup and disaster recovery.
  - Recommendations for ClickHouse high availability and auto failover.
  - Recommendations for ClickHouse data archiving and partitioning.
  - Recommendations for ClickHouse maintenance operations.

☛ **Rates, We expect prompt payment from customers to deliver elite-class consulting and support services**

- The default payment term for every invoice from MinervaDB is on or before 30 days, although other terms can be arranged for in our contract. You will pay invoices promptly, or we may choose to not do further business with you. Yes, we do that, as happy and healthy business relationships are important to us.
- MinervaDB Flexible Consulting plans, Remote DBA packages and Enterprise-Class 24*7 support subscriptions are payable in advance, this so we can make sure we have the resources available to assist you. In return for this commitment, you pay a lower hourly rate.

**To know how we can help you in architecting and building an enterprise-class web-scale database infrastructure operations, please book for an appointment here or send email to contact@minervadb.com**